

Dear Patient —

Our billing procedures have recently been updated. Heuser Hearing Institute now charges a one-time patient fee for specialty assessments of the inner ear.

These assessments include diagnosis and intervention strategies for patients with hearing and processing disorders, dizziness, imbalance or ringing in the ears. The fee is necessary to cover the costs of patient care procedures no longer covered by insurance or requiring special equipment not found in typical hearing and balance centers.

We are always dedicated to providing you with the best individual care. At any visit, you may need all of the procedures, or only a few. In either case, the procedures will include a review of your medical history, medicine review and subtests that will exceed 30 minutes of professional time. As you may be aware, there are a limited number of facilities providing the services required to meet your needs.

Your assessment fee will be billed and payment at the time of service is appreciated; however, we will not withhold testing if you are unable to pay the fee on the day of your appointment. The fee will be billed to your account.

Heuser Hearing Institute,
Clinical Services