



## WORDS FROM CEO Brett Bachmann



February is the month full of various “days” like Random Acts of Kindness Day, American Heart Month, National Children’s Dental Month and Black History Month. But we like to focus on the day that is set aside for love. On this one day – February 14 - we shower our loved ones with gifts of flowers, candy and more. Let Heuser Hearing shower you with love this month of February with the gift of communication, so you can hear the words of your loved ones. We offer you that special gift detailed in the story below. Consequently, the halls of HHLA will be filled with parties, cookies, and chocolate as we spread love throughout. It’s days like this that I really enjoy my job!

This month features our senior staff member, Doris Jeffries, who has been a dedicated teacher with HHLA for 20 years. Thank you Doris! Your loyalty and service to our school makes all the difference in the world to the students and teachers you support. Our new ListenUp recipient is Stephanie, mother of three, who plans to do her volunteer work right here at our school!

As usual, our classrooms are full of energy and learning. I’m excited to see growth in our classrooms as we are adding more and more students – both hearing and hard of hearing. The shared learning that takes place in our classrooms helps transform our children into fully capable, eager, happy students. I invite you to come by our classrooms for a tour and see for yourself the changes we make in the lives of so many students, with so much potential. We value our patients and families and strive to provide the best products, best services and best hearing health assistance in the state.

As always, I invite you to show your support of Heuser, by coming to our events, joining our volunteer group, “The Butterfly Society,” and telling your friends and neighbors about our services. Our doors are open to you in this time of love and beyond.

All the best!

*-Brett*



## LISTEN UP! PROJECT

We are thrilled to introduce you to the newest recipient of the Listen Up! Project, Stephanie Carrier. In exchange for her hearing aids, Stephanie is volunteering in our school and has been a great addition to our classroom. Without the support of Delta Dental of Kentucky, the Listen Up! Project wouldn’t be able to touch so many lives of people who need hearing aids to live a healthy life!



## SPECIAL DAD’S DAY

Dads (and some moms) came to spend the day with their kids inside of the HHLA classrooms. According to Debbie Woods, Education Director of HHLA, “the kids look forward to having their dads spend time in the classrooms.” The kids and parents had a great day playing games, doing artwork and enjoying lunch.

## HHLA TEACHER PROFILE Doris Jeffries, Teacher’s Assistant, HHLA



I’ve always loved teaching and working with children. While living in Heilbronn, Germany during my husband’s 3-year deployment in the Army, I worked with kids in the 1st-9th grades. After his time was complete, we moved to Louisville. Since I had graduated with only my BS in Arts and Science from The State University of New York (SUNY) and didn’t get my teacher’s certificate, I decided to apply at the JCPS school system as an “Assistant Substitute” teacher. I landed my first job at Hazelwood Elementary School where I worked with second and fourth graders while also working as a part-time Librarian. It was a great experience.

My five children were increasingly growing up, so I dabbled with sign language while at school, where I discovered an interest. I applied at The Louisville Deaf Oral School (LDOS) where they hired me as a Resource Assistant and agreed to teach me sign language so I could communicate better with the children. The first location at Ormsby Avenue, was in a 3-story house. We were like a loving family there as everyone pitched in and helped others. In 2000, LDOS moved to the current location at 1st Street and changed the name to Heuser Hearing & Language Academy (HHLA). This school is so beautiful and filled with wonderful children, awesome teachers and staff, but big enough so we are not crowded.

I have been here now for almost 20 years and love being here for the teachers and children. I love supporting the teachers and staff in what I think is the best language development school around. My goal is “to be here for the teacher and give her what she needs before she realizes what she needs.” Each child is loving, nurturing and kind and they respect their students while making the interests of the child their number one concern.

Currently, at my young age of 67 years, I’m taking courses in art therapy at The University of Louisville where I hope to be an Art Therapist. In my off time, my husband and I spend lots of time with our 16 grandchildren enjoying themed outdoor activities like Space Camp and Mad Scientist. I guess I’m still a kid at heart.

The best part of my job is seeing the progress in the children – how they change, how they grow and how they become so much more communicative. I remember one boy – many, many years ago – that came to us with no language -- only pointing and vocalizing syllables. He was a strong, determined boy who wanted to do what he wanted – no matter how much we tried to guide him into our routine of learning. Finally, he responded one day when I noticed him looking at an ABC sign language chart on the wall. He was trying to imitate the signs and began to look at our hands as we talked to him each day and suddenly, a light bulb turned on. He began to understand! I still get goose bumps every time I remember that child.

## WON’T YOU SAVE OUR DATE?



## SAVE THE DATE | SOUND BEGINNINGS BREAKFAST

Join us for the Sound Beginnings Breakfast, sponsored by Delta Dental and benefiting Heuser Hearing & Language Academy.

**FRIDAY, MAY 19, 2017 | 8:30AM-9:30AM | 111 E. KENTUCKY STREET, LOUISVILLE**

Ellie Kate, age 5, and Amelia, age 4, both are current students at Heuser Hearing & Language Academy. Both girls participated in Heuser’s Infant Program before attending the Academy. With their cochlear implants, Amelia and Ellie Kate have found their voices and learned to love sound.

## HHLA FEBRUARY OFFERS

Get **10% OFF** a set of custom ear buds and hearing aid/implant charms. Just “Like Us” on Facebook and get news about our monthly offers.

Join HHLA for our First Steps Playgroup taught by Developmental Interventionist, Amanda Taylor and Brigid Taylor. Children are referred through The First Steps Program at no cost. There is also availability through a “Neighborhood Friend” program for a cost of \$10. Playgroups are available at 2 locations:

- In Lyndon on Mondays and Thursdays 9:30 a.m. – 11:30 a.m.
- At HHLA on Tuesdays and Wednesdays 9:30 a.m. – 11:30 a.m.

Occupational Therapy is now available to children in First Steps through Heuser Hearing Institute.

**For more information, contact our offices at 502.584.3573.**

## CONGRATULATIONS!

For the cold weather ahead, the children learned about snow in Miss Sydney’s class!



## HEUSER 2017 EVENTS

- February 9th:** Circus Field Trip
- February 14th:** Valentine’s Day Party (Women’s Club)
- March 6-10th:** Fire Safety (Fireman Visit TBD)
- April 14th:** Easter Egg Hunt (DZ)
- April 28th:** Zoo Field Trip
- May 4th:** Derby in the Park Field Trip
- May 12th:** Special Ladies’ Day
- May 18th:** Family Picnic @ Heuser (6-8pm)
- May 19th:** Sunny Acres Farm Field Trip
- May 19th:** Sounds Beginnings Breakfast
- May 24th:** Graduation (between 7-10 graduates)
- July 24-28th:** Summer Camp (Ocean Theme)

Lyndon Location  
417 Benjamin Lane,  
Louisville, KY 40222

Dupont Location | 502-584-3573  
3900 Dupont Square South, Suite D  
Louisville, KY 40207

Downtown Campus  
111-117 East Kentucky St.  
Louisville, KY 40203