



WORDS FROM CEO Brett Bachmann



There are just 60 days until the end of another year. In the last sixty days, we will spend our time surrounded by our family and friends, enjoying the upcoming holidays and reminiscing on just how quickly 2016 will turn into 2017. The doors of Heuser Hearing Institute will move with the hustle and bustle of school field trips, end of the year plans all culminating in holiday celebrations that remind us all of the season and the reason to be thankful for one another.

I'm thankful for our ListenUp Program. We just fitted our 5th Listen Up recipient – Mr. James Overburg – who happens to be our first male candidate. This program continues to provide hearing health miracles for patients who are willing to do volunteer work and community service for their free set of hearing aids. This volunteer sharing concept makes me very proud and gives hearing aid recipients a sense of ownership with their much needed pair of hearing aids. Thanks to Delta Dental for providing another grant to help us continue this much wonderful program.

I'm thankful for our staff. Our November profile features Tiffany Price, office manager at HHI. Tiffany works with all of the staff, outside vendors and clinic audiologists to make sure our patients are scheduled, and services are provided to our community and throughout the region. I want to thank Tiffany and the entire staff at HHI for all of their hard work throughout the year and for their dedication to our patients, students and families.

I'm thankful for our supporters. My heartfelt gratitude goes out to all our the donors, volunteers, families and friends of Heuser Hearing Institute. We just finished our annual fundraiser, "Butterflies in Motion," our movie-themed luncheon event where we raised over \$100,000.00! With results like this, you make my job a delight and an enriching one to say the least. As I interact with the community and walk through the hallways of HHI and our Hearing and Language Academy, I'm reminded of the things we often take for granted. So, not only am I thanking my staff, I'm thanking the community in which I serve. I'm thankful to have this opportunity and hope to continue to enrich the lives of so many in the deaf and hard of hearing community, as so many of you have enriched my life.

Happy Thanksgiving!

Brett Bachmann – CEO of Heuser Hearing Institute



Welcome to the Butterflies in Motion Event



Winning table, "Alice in Wonderland"

2ND ANNUAL BUTTERFLIES IN MOTION EVENT A HUGE SUCCESS

Imaginations ran wild as movie-themes prevailed in this year's annual "Butterflies in Motion" event on Thursday, October 20th at the historic Brown Hotel. Top themes for the event were Alice in Wonderland, Pirates of the Caribbean, Purple Rain, Ali, Jaws and Harry Potter with awards going to Alice in Wonderland, Jaws, Harry Potter and the thriller, Halloween, which featured a costumed Michael Myers joining the daytime diners at their forenamed table. "Participants went all out this year to make this a fun, successful event," says CEO Brett Bachmann. The event was sold out again for the second year.

This year's Spirit of Sug Award was presented to Babs Robinson, longtime community volunteer and philanthropist. Live auction items included a Broadway package with "Hamilton" tickets, airfare and hotel; a pair of diamond earrings, dinner packages and more. Special thanks to all Butterfly Society members, Heuser Hearing & Language Academy' Debbie Garvue and Wendy Elkins and chairpersons Brad Broecker and Libby Parkinson.

MEET TIFFANY PRICE



Tiffany Price, Clinical Administrative Assistant, has worked at Heuser Hearing Institute (HHI) since 2010 where she supervises the daily office flow in all three locations including the downtown office, DuPont and Lyndon offices. Helping people is what motivates Tiffany to do her job. She greets hearing health patients and their families with a smile on her face. "I like working with people and helping them solve problems," says Tiffany. Although she has no direct relatives with hearing loss, she empathizes with the patients who enter the doors of Heuser Hearing. "Our hearing services help patients stay active in their daily lives," she adds.

Outside of the office, Tiffany loves spending time with her huge family – most particularly, her three children – Joshua, Jayce and Jayah. She can often talk about her deep family traditions and shares recipes that have been in her family for generations. She is also very active in her church. Over the six and a half years she's been at HHI, she's seen growth in their services – moving from one downtown location to now three locations that help HHI serve more deaf and hard of hearing people in the community. She's also seen more community outreach, growth in staff, and increased education for patients experiencing hearing health issues and medical conditions. "I wish we could do even more to help patients, but we have made great strides over the years," says Tiffany.

HHLA RESEARCH UPDATE

The Brain and Behavior Laboratory in the Heuser Hearing & Language Academy (HHLA) is now open! Dr. Sharon Miller is collecting data from adult cochlear implant recipients for her neural mechanisms for listening through a cochlear implant study. The study asks participants to wear a soft stretchy cap of electrodes and sit quietly while watching a movie of their choice as sounds play in the background.

The long term aim of the study is to develop an objective measure of speech perception that does not require behavioral responses. For example, the goal would be to develop a test where simply by looking at the brain's response to speech, a clinician could determine if "bad" vs. "dad" were perceived incorrectly. This type of objective test would have significant clinical and educational implications for children with hearing loss and improve early language intervention programs. The study is enrolling adults that use cochlear implants, but will enroll children in the future. If interested, please contact Sharon Miller at sharon.miller@louisville.edu for more information.

LISTEN UP RECIPIENT - JAMES OVERBURG



Heuser Hearing is proud of the ListenUp Program and happy to fit one more deserving patient – James Overburg. Mr. Overburg, a patient since May 2015, was fitted for a hearing aid just last week. This hearing aid, according to James, will give him a "new lease on life and help him to hear better than ever."



HEUSER EVENTS

- **NO SCHOOL**
November 7th-8th
- **India Hicks Event**
November 10th 3:00 - 6:00 p.m. |
HHI Downtown Campus
- **NO SCHOOL**
November 11th
- **Thanksgiving Feast**
November 21st
- **Thanksgiving Break**
November 23rd 25th
- **Quattra Designs Wearable Art Show**
December 3rd
The Louisville Boat Club,
4200 River Road, Louisville, KY 40207

HEUSER NEWS



HHLA students visited the Pumpkin Patch in celebration of the Fall season.



Lyndon Location
417 Benjamin Lane,
Louisville, KY 40222

Dupont Location | 502-584-3573
3900 Dupont Square South, Suite D
Louisville, KY 40207

Downtown Campus
111-117 East Kentucky St.
Louisville, KY 40203